



### **Consort Frozen Foods Ltd – Interlevin Equipment Purchase Terms of Sale**

1. The provision of equipment will typically occur within a range of 10 to 15 working days subsequent to the completion of payment. This timeframe, however, is not exhaustive.
2. Interlevin (Tefcold) shall engage in communication with you to arrange the delivery of the equipment.
3. It is imperative that you verify the availability of adequate space at your premises to accommodate the positioning of the cabinet. If you are unable to accept the delivery of the cabinet, charges related to unsuccessful delivery and restocking may be applicable.
4. Any limitations or impediments pertaining to the delivery process must be promptly communicated to us. This encompasses various factors, including but not confined to the presence of staircases or ramps. It is important to note that the delivery personnel are not equipped to lift the cabinet, and as such, unobstructed and level access is imperative. Failure to receive the cabinet's delivery will result in charges related to unsuccessful delivery and restocking.
5. Throughout the entirety of the scheduled delivery day, an individual must be present to acknowledge the receipt of the equipment.
6. Prior to affixing your signature to any documentation, it is crucial to inspect the delivered items in the presence of the delivery personnel. Claims of damage lodged subsequent to the conclusion of the delivery shall not be entertained by the refrigeration company.
7. The warranty period encompasses a duration of one year for parts and two years for labour. Any potential charges outside this stipulated timeframe shall be at the discretion of the company and shall be assessed at rates determined by the company.
8. The Cancellation Policy necessitates the provision of a notice period of 48 hours prior to the scheduled delivery day for the purpose of facilitating order cancellation without incurring associated fees. In the event of a cancellation occurring within this 48-hour window, charges for unsuccessful delivery and restocking shall be levied. To effectuate a cancellation within this time frame, it is imperative to initiate contact with the refrigeration company as a primary step.
9. In instances of equipment breakdown resulting in the loss of inventory, it is imperative for such losses to be addressed through your shop insurance policy, as the warranty exclusively pertains to the freezer equipment itself and does not extend to its contents.
10. The delivery of complimentary stock shall be executed over a maximum of two deliveries. This complimentary stock must be accepted within a timeframe of 6 months from the initial delivery.
11. In the event of a failed delivery, a fee shall be applicable for such unsuccessful delivery, along with an additional charge for restocking, should you opt not to pursue a subsequent attempt for the cabinet's delivery.
12. Consort shall not accept responsibility for any supplementary charges incurred by you from third-party associates or refrigeration entities.

### **Failed Delivery & Re-Stock Fees**

(50% Re-Stock fee applies to all units which have been unpacked, else 25% re-stock fee applies)

Unit Model	Failed Delivery Fee	Re-Stock Fee (25%)	Re-Stock Fee (50%)
LGF2500/NF2500	£81.00 + VAT	£368.77 + VAT	£737.55 + VAT
LGF5000/NF5000	£125.00 + VAT	£533.00 + VAT	£1066.00 + VAT
LGF7500/NF7500	£158.00 + VAT	£789.50 + VAT	£1579.00 + VAT